



*Aging and Disability Resource Center of Waukesha County*

*Information \* Assistance \* Advocacy*



# Transition

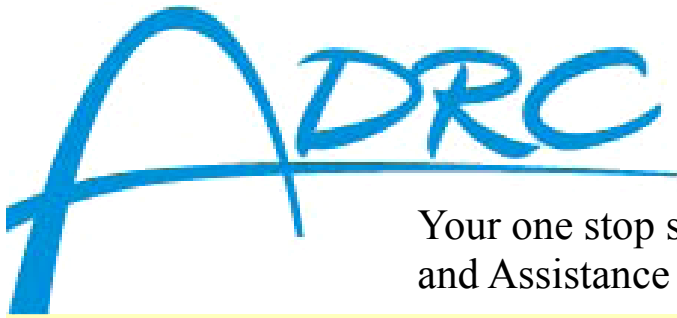
## A Transition Guide for Young Adults with Special Needs and/or Disabilities

Aging and Disability Resource Center  
of Waukesha County  
500 Riverview Ave  
Waukesha, Wisconsin 53188

Office Hours  
Monday through Friday  
8:00 am to 4:30 pm  
Email: [adrc@waukeshacounty.gov](mailto:adrc@waukeshacounty.gov)  
[www.waukeshacounty.gov](http://www.waukeshacounty.gov)

Contacts:  
Local: (262)-548-7848  
Toll Free: (866)-677-2372  
Fax: (262) 896-8273

01/21/13



Of Waukesha County

Your one stop shop to Resources, Information  
and Assistance

***Congratulations!!***

***Your 18<sup>th</sup> Birthday marks an important milestone - leaving childhood behind and entering life as an adult. Many changes in disability services occur when a student is between the age of 18 and 21.***

***This publication was developed by the ADRC of Waukesha County, with the assistance of the Waukesha County Department of Health and Human Services Children's Special Needs Unit and parents of youth who have experienced transition or who will be in transition in the near future.***

***It is intended to help the student with disabilities and his/her family make the transition into adulthood as smoothly and effectively as possible. It provides a brief overview of the changes, the process, the timeline and the resources involved for a young person with special needs and/or disabilities to transition from adolescence into adulthood.***

***It explains how and when the ADRC can help you understand your new rights and responsibilities, determine your immediate and future care needs and evaluate your options for meeting those needs. It provides links to resources and organizations that will help you make more informed choices about living as an adult in Waukesha County.***

***Beginning 6 months before your 18<sup>th</sup> birthday, the ADRC can help you, your family and your transition team make the transition process seamless, productive, and less stressful. We can help you identify the questions to ask and find answers specifically tailored to your situation.***

#### **TRANSITION IS A PROCESS**

Questions you will need to consider:

- How do youth services and adult services differ?
- What is publicly funded long term care and how is eligibility determined?
- How do my legal rights and responsibilities change?
- How does guardianship change?
- How will I support myself and manage my finances?
- How will I manage my health care?
- Where and how will I live?
- Will I go to school, or job training for employment?
- Where can I find help and guidance to answer all these questions?

**The ADRC can help you find answers to your questions. To learn more about the ADRC, request an ADRC Brochure.**

**There is no charge for ADRC Services.**

# How do Youth Services and Adult Services Differ?

## High School/Entitlement

- Special Education Services are free.
- Services based on the Individualized Education Plan (IEP) initiated by the school district.
- Progress toward IEP goal is monitored and communicated to parents and students.
- Required by the Individuals with Disabilities Education Act (IDEA).

## Eligibility/Adult Service Systems

- Adult services are based on eligibility and vary by agency.
- Services are based on the Individualized Service Plan (ISP) and/or Individualized Plan for Employment (IPE) which are developed with the adult consumer.
- Progress toward goals is monitored by consumer and requires self advocacy.
- Required by Section 504 of the Rehabilitation Act and the Americans with Disabilities Act.

## THE ADRC CAN BEGIN ASSISTING YOU WITH YOUR TRANSITION

### Before 17 years 6 months of age:

Contact Compass Wisconsin: Threshold at (414) 266-6151 or toll free at (800)234 -5437. Their website is: [www.compasswisconsin.org](http://www.compasswisconsin.org) This is the doorway to apply for Children's Long Term Services, Family Support Program,

- Katie Beckett, and other services.  
Obtain and keep a copy of school records, including IEP's, psychological evaluations, and Occupational/Physical/Speech Therapy evaluations. All these documents will assist in determining eligibility for programs.
- Start thinking and talking about transition from pediatric to adult health care service.



### At age 17 years + 6 months of age:

If you are not involved with the Children With Special Needs Unit contact the ADRC as they can help you and your family review and understand all your long-term care options-in light of your particular needs and situation. They can help you.....

- Consider your options for transitioning from pediatric to adult health care services.
- Consider your interests and preferences in thinking about post high school work or education possibilities.
- Learn about community, services, organizations, and housing options.
- Consider legal issues such as Guardianship, Power of Attorney, Power of Financial Attorney, advance directive options, and estate planning issues.
- Learn about your new rights and responsibilities.
- Provide links to helpful information, resources, and organizations.

### By age 21

This is the last year you are entitled to Special Education Services through the public schools, if you did not graduate.

- Transition to adult health care providers should be complete.
- Living situation and employment should be secured.

## What is Publicly Funded Long-Term Care?

Publicly Funded Long Term Care Programs provide a wide range of long term support services to eligible members. Potential members are adults over the age of 18 with physical or developmental disabilities and elderly persons with long term conditions requiring care. You must be functionally and financially eligible in order to enroll in Publicly Funded Long Term Care Programs.

The Aging and Disability Resource Center (ADRC) staff will assess the potential member's eligibility for these programs. When you reach age 17 years 6 months you should contact the ADRC (262-548-7848) for information, assistance and advice about available services, and possible eligibility.

When you wish to enroll in a Publicly Funded Long Term Care Program, you will meet with an Aging and Disability Resource Specialist who will assist you with options counseling for you to be able to make an informed decision on to which program would be able to meet your needs. Dependent on eligibility, enrollment counseling may be provided as well.

There are two assessments to determine eligibility:

**A Functional Screen** which gathers information about whether the individual needs help and how much help they need to perform activities of everyday life— for example, walking bathing, eating, and managing medication. (It is very important for you to obtain and keep a copy of school records including IEP's psychological evaluations, and OT/PT/Speech evaluation All of these documents will assist in determining eligibility for programs.)

**A Financial Screen** which is based on your income and assets. A consumer would need to meet Medicaid eligibility requirements.

Publicly Funded Long Term Care Programs help provide the services that you need live an active, healthy, and independent life. This is done by offering a variety of community based supports, which are identified to help you achieve your goals in the most cost effective manner possible. Depending on your financial situation, you may have a cost share for services. You will be told how much this will be before enrollment.

Public funding supports may include, but are not limited to:

- Adaptive Aids
- Assisted Living Financial Management
- Respite Care
- Medical Equipment
- Prevocational Training Skilled Nursing Services
- Supported Employment
- Supportive Home Care Personal Response System
- Home Delivered Meals

At this time, an adult who meets both functional and financial eligibility requirements will have options counseling with an ADRC Specialist.

# Considering Your Options for Publicly Funded Long-Term Care

## **Paying for Long Term Care**

Many different sources can help pay for long term care. These may include private insurance, retirement benefits, personal savings and government assistance programs like Medicaid, Medicare and Veteran's Benefits Administration. It is important to understand what services and types of care each one covers. Choosing a long-term care program that meets your particular needs and situation can be difficult and confusing.

The ADRC can help you understand and compare all your long-term care options.

### **Community Care**

1801 Dolphin Drive  
Waukesha, Wisconsin 53186  
Telephone: (262) 953-8500  
Fax: (262) 446-3409

Website: [www.communitycareinc.org/county/waukesha.html](http://www.communitycareinc.org/county/waukesha.html)

### **Care Wisconsin**

N19 W24075 Riverwood Drive, Suite 300  
Waukesha, WI 53188  
(262) 523-1600; TTY: WI Relay 711  
1-866-530-2295

Website: <https://www.carewisc.org>

### **IRIS**

IRIS – Include, Respect, I Self-Direct is Wisconsin's Self-Directed Supports Program for older people and adults with disabilities.

In IRIS, you determine the combination of supports and services you need, including who will provide the services and when and how they will be provided. The IRIS team is available at every step to help you build the life you want with the support you need!

Visit our website at: <http://dhs.wisconsin.gov/bdds/sds>



## How Do My Legal Rights & Responsibilities Change?

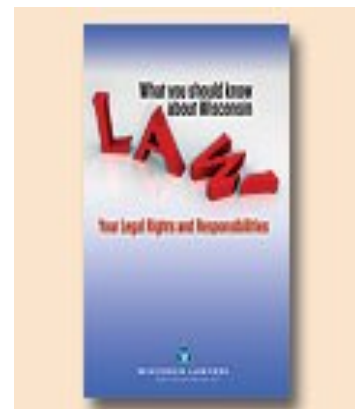
When a student turns 18, parents no longer automatically have legal responsibility over their child's medical or financial affairs—regardless of the nature or severity of their disability.

The booklet “What you should know about Wisconsin Law; Your legal rights and responsibilities” is available at the ADRC. It was designed to focus on changes and legal rights and responsibilities that occur when an individual becomes 18 years of age.

What are some of the rights and responsibilities a student has after age 18 that they didn't have before?

### As a legal adult:

- ♦ An individual has the right to vote, they may also be chosen to serve for jury duty.
- ♦ An individual has the right to make a contract such as renting an apartment, taking out a loan or buying a car, but if the contract is not fulfilled, they may be sued.
- ♦ An individual has the right to be completely independent from parental control, as your parents are no longer legally responsible to provide your support.



For more detailed information call the ADRC to request a copy, includes detailed information about Guardianship issues

## Guardianship ~ What Is It and Who Needs It?

Parents should consider guardianship and/or related alternatives at least 6 months before your child's 18th birthday. The legal process for appointing a guardian may take several months.

A Guardianship is considered when a person does not have the mental capacity to make decisions that meet their needs for physical health and safety. In these situations an alternate decision maker is needed. The need for guardianship is determined through a legal proceeding by a judge. A judge makes a legal determination that the person placed under guardianship is incompetent and unable to make his or her own decisions. Physical disability an/or poor judgment without a legal finding of mental incompetence are not sufficient reasons to establish guardianship.

A **Guardian of Person** must visit the ward at least four times per year to observe the ward's condition, surroundings, and treatment. The guardian must review treatment records, attend staffing and work with (consult with) providers of health care and social services in making all necessary treatment decisions. A guardian is expected to make decisions based on what is in the best interest of the ward. A Guardian of Person does not have decision making powers over the ward's property (including finances unless he or she is also appointed Guardian of Estate or Representative Payee for Social Security benefits.)

A **Guardian Ad Litem** is an attorney who is appointed to represent the best interest of the proposed ward during the court process. The process of appointing a guardian includes: 1) Filing a petition with the court, 2) The completion of a competency evaluation by a psychologist or physician, and 3) A court hearing. These steps are generally completed by a private attorney.

There are two basic kinds of guardianship:

**Guardian of the Estate**—Manages the ward's finances and property.

**Guardian of Person**—Arranges for personal needs such as food, shelter, social services, or medical needs.

**A court may appoint the same person for both kinds of guardianship or the responsibilities may be divided.**

## **Long Term Care State Agencies and Ombudsman**

State Licensure/Complaints:

Division of Quality Assurance

P.O. Box 2969, Madison, WI 53701-2969

(608) 266-8481 TDD# (608) 266-7376

Responsible for monitoring different types of health and community care providers, including Nursing Homes, Hospitals, and Home Health Agencies. Also does on-site surveys, complaint investigations, and enforcement. The Southeastern Regional office represents Waukesha County.

Long Term Care Ombudsman

Board on Aging and Long-Term Care

1402 Pankratz Street, Suite 111, Madison WI 53704

Toll Free: (800) 815-0015

Investigates improper treatment of elderly and disabled persons receiving long-term care; monitors federal, state and local laws concerning long-term care; promotes public awareness; works to improve long-term care through education and cooperation.

State Bureau of Aging and Disability Resources:

Bureau of Aging and Disability Resources

1 W. Wilson St., Room 450, Madison, WI 53703

(608) 266-2536

Responsible for implementing Title III of the Older Americans Act, oversees a county aging network and promotes public policies to help older people.

DRW Ombudsman Services

Disability Rights Wisconsin

131 W. Wilson St., Suite 700, Madison, WI 53703

(608) 267-0214 Toll Free: (800)928-8778

Designated protection and advocacy agency for people (18-59 years of age) with developmental disabilities and mental illness. Disability Rights helps people across Wisconsin gain access to services and opportunity through its advocacy and legal expertise.

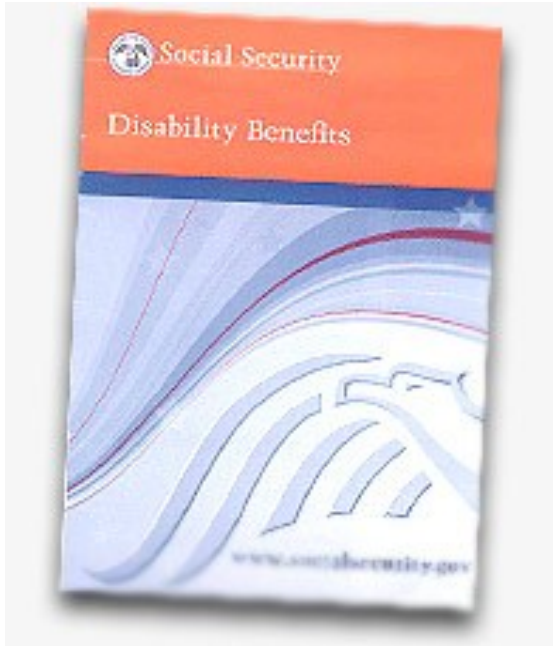
## Alternatives to Guardianship to be Considered

### Alternatives to Guardianship to consider include:

1. **Power of Attorney for Health Care** ~ A document that is drafted to allow an individual to make health care decisions for another person.
2. **Conservatorship** ~ If the person is competent to understand his/her actions, he/she can request that the court appoint a conservator who has the same rights and responsibilities as a guardian of estate—requires no “incompetency” ruling and can be ended by the individual at any time.
3. **Representative Payee** ~ Is an individual or organization appointed by the Social Security Administration to receive Social Security and/or Supplemental Security Income (SSI) benefits of someone who cannot manage their own finances.
4. **Dual Signature Accounts** ~ The individual can make out their own checks, but the checks must be also signed by a designated co-signer.



# How Will I Support Myself?



**Social Security  
First Floor  
707 N Grand Avenue  
Waukesha, WI 53186  
866-220-7885  
800-772-1213**

## **Social Security Administration Programs**

Social Security programs provide financial protection to workers and their families, and pay monthly Social Security retirement, disability, or survivor benefits to individuals. The Supplemental Security Income (SSI) program pays monthly benefits to individuals who have little or no resources and who are aged, blind, or disabled. The Social Security Administration administers both programs. Most young disabled adults receive SSI unless a parent is deceased or retired.

If you received SSI prior to age 18, contact Social Security to see if you will need to complete a review. Eligibility must be reestablished at age 18. To prevent interruption of benefits, contact the Social Security office 3 months before your 18th birthday. The local office servicing Waukesha County residents is located in Waukesha at 1-866-220-7885. You can call and make an appointment to apply for SSI. When you make your appointment you may want to discuss what documents you will need to bring.

If you begin working and are receiving SSI, your cash benefit will change based upon how much you earn each month. Generally, the more income you have the less you will receive from your SSI cash

benefit. There are several work incentive programs available to assist you in keeping some SSI cash benefits which you can discuss with Social Security representatives. Some application forms may be filled out online at: [www.ssa.gov](http://www.ssa.gov)

## **Disability Benefit Specialist Program**

The Disability Benefit Specialist program is a service of the Aging and Disability Resource Center. The Disability Benefit Specialist (DBS) works closely with information and assistance specialists on options and other resource center services. The DBS provides services to people ages 18 to 59 with physical disabilities, developmental disabilities, mental illness, and substance use disorders. The DBS provides information about public and private benefit programs including assistance with application and appeal procedures, such as formal appeals related to denials of eligibility, termination of benefits or overpayments of public and private benefits.

The Disability Benefit Specialist can help you with: Medicaid (Medical Assistance) \* Food Share \* Medicare, Including Part D \* Veteran's Benefits \* Social Security Disability Income \* Supplemental Security Income (SSI) \* Housing and Utility Issues \* Prescription Drug Assistance Programs \* Private Health and Disability Insurance Issues \*



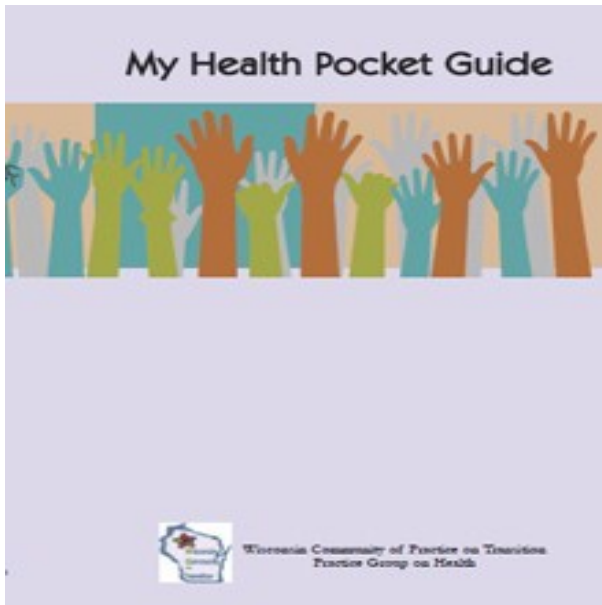
**Aging and Disability  
Resource Center (ADRC)  
of Waukesha County**

A Division of  
Health and Human Services



**DISABILITY  
BENEFIT  
SPECIALIST  
PROGRAM**

## How Will I Manage My Health Care?



My Health Pocket Guide  
Available through the ADRC or  
Online at

[www.waisman.wisc.edu/wrc/pub.html](http://www.waisman.wisc.edu/wrc/pub.html)

Preparing and planning for transition is about future education, work plans, living arrangements, and finances. It is also about how to manage a health condition or disability as independently as possible.

The Health Pocket Guide can be picked up from the ADRC or ordered online. You can use it to keep track of your health care information and have a written record of your medicines, allergies, what others should do in case of an emergency and more.

Some other suggestions to assist you with transition:

- \*Begin updating your evaluations and assessments. Obtain and keep a copy of school records, including IEPs, psychological evaluations and OT/PT/Speech evaluations. All of these documents will assist in determining eligibility for programs.

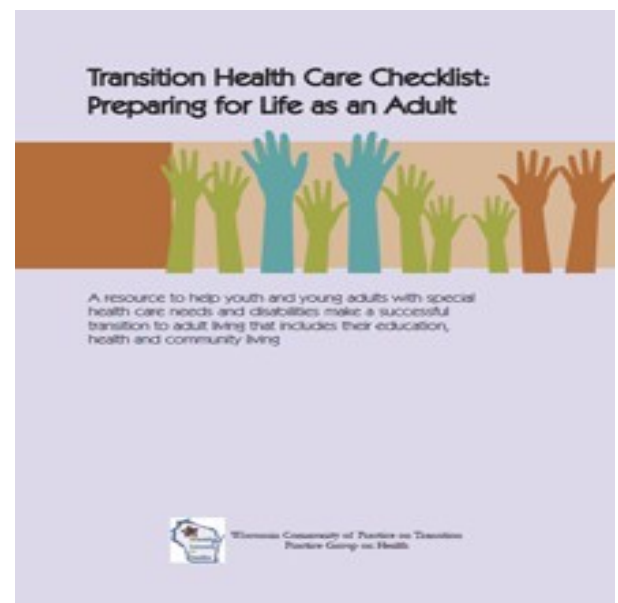
- \*Start thinking and talking about transition from pediatric to adult health care service providers.

Transitioning from pediatrics to health care providers for adults can feel like a completely new territory. It may take some time for your new health care providers to get to know you. They will look to you to help them. Hospitals and doctors' offices may look and feel different.

Trying to find a new adult healthcare provider may take some exploring. Find a new health care provider that specializes in adults. When you were younger, your parents probably did most of the talking during your doctor visits. As a teen, this responsibility will fall more to you. Are you comfortable talking with your doctor? What kinds of questions should you ask? What does it mean to be your own advocate? It means you ask for what you need while being respectful of others. Understand your needs and wants and be able to express them to others. Know your strengths and weaknesses. Be confident, believe in yourself, and be your own person, but remember to ask for help when needed!

Thinking about what you want from a doctor, making sure your insurance will pay for appointments, and being persistent and flexible will help find the right one for you. Learn the basics about health insurance. Let's face it...insurance can be confusing to just about anyone! Knowing how your current insurance works can be useful for when you need find new insurance in the future.

This booklet "Transition Health Care Checklist: Preparing for Life as an Adult" is a resource to help you and your family make a successful transition to adult living.



Transition Health Care Checklist:  
Preparing for Life as an Adult  
Available through the ADRC or online at  
[www.waisman.wisc.edu/wrc/pub.html](http://www.waisman.wisc.edu/wrc/pub.html)

## How Much Assistance Will You Need?



**Aging and Disability  
Resource Center (ADRC)  
of Waukesha County**

*A Division of the Department of  
Health and Human Services*

**ADRC  
Resource Guide**

A resource guide for older  
adults, adults with physical or  
developmental disabilities,  
adults with mental health or sub-  
stance use concerns.

**Human Services Center  
500 Riverview Avenue  
Waukesha, WI 53188**

Regardless of where you live as an adult, you will need to develop skills to be as independent as possible in your daily life. Knowing what you will need and where you can find it will be essential to a successful transition into adulthood. The ADRC can connect you to information, resources and Organizations to make your transition less stressful and more effective. Contact the ADRC for the most updated list of service providers in your area.

### Supportive services may include:

#### Homemaker / Supportive Home Care

Homemaker and HCA agencies employ homemakers or chore workers. HCAs are companions who support individuals through meal preparation, bathing, dressing and housekeeping. Personnel are assigned according to the needs and wishes of the client. Most homemaker and HCA agencies recruit, train and supervise their personnel and thus are responsible for the care rendered.

#### Adult Day Care

An Adult Day Care facility provides services for part of a day in a group setting to adults who need assistance with activities of daily living (ADLs), supervision and/or protection. Services may include personal care and supervision, provision of meals, medical care, medication administration, transportation and activities designed to meet physical, social and leisure time needs. In Wisconsin, adult day care centers are not licensed, but may be certified. If a center is certified, the DHS conducts surveys to determine compliance with certification standards.

#### Respite Care

Respite services are intended to relieve care providers who are responsible for the ongoing care of another person. It is essential for care providers to have regular time off periods to attend to business, enjoy time away, rest and recharge. Overburdened care providers are at risk of becoming isolated from social contacts, or even physically ill. The person receiving respite care is provided an opportunity to socialize with others, while still receiving the care they require. Respite services may sometimes involve overnight care for an extended period of time.

#### Durable Medical Equipment

Durable medical equipment (DME) is equipment that is used primarily for medical purposes at home, is necessary for the treatment of an illness or disease and is designed to withstand prolonged use.

### **Waukesha County ADRC on the Web     <http://www.waukeshacounty.gov/adrc>**

This website is designed to help you find the information you need to access community resources and services for older people, adults with disabilities and their families and caregivers, regardless of income.

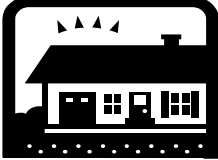
### **ADRC More Information**

Select the ADRC Resource Guide from the left side of the page. You may search for services just by entering a simple word or phrase, for example, housing or transportation. If you're not sure what to look for, or have any questions, please don't hesitate to contact the Aging & Disability Resource Center of Waukesha County at 262-548-7848. We are available to help you think through your concerns, explore and weigh options from information specifically tailored to your situation.

## Where Will You Live?

As an adult, you (and your family or guardian, if one is appointed) will be responsible for determining how you live your life. You will make many decisions, which will effect the quality and stability of your life as an adult. You may choose to live with your family into adulthood, or you may want to experience independent living. Maybe you will go back and forth between your family and independent living. There are many things to consider in making this very important choice.

**The ADRC can help you sort them all out.**



### Housing and Assisted Living Options



Support Services in the Home	Individual continues to live at home (own home or family member's home) and receives support services.
Supervised/Supported Apartments	On-site staff supervision and support services available from a few hours to 24-hours a day—may include personal care assistance, making meals, assistance in budgeting, help with connecting to community leisure activities or other areas needing attention.
Adult Family Care Homes	A place where adults who are not related to the operator reside and receive care, treatment, or services that are above the level of room and board, and may include up to 7-hours per week of nursing care per resident.
Community Based Residential Facility (CBRF) (Group Home)	A place where five or more unrelated people live together in a community setting. Services provided include room and board, supervision, support services and may include up to 3-hours of nursing per week.

### Assisted Living Options in Waukesha County

Do you have questions about Assisted Living?

What assisted living options are available in Waukesha County?

How do I choose the option best suited to meet my needs?

What does it cost and how do I know what I can afford to pay?

Where can I get information about assisted living and help to understand my options?

Find answers to these questions and more!

ADRC Resource Guide

Available on the web or from the ADRC of Waukesha County  
[www.waukeshacounty.gov/adrc](http://www.waukeshacounty.gov/adrc) or call us at 262-548-7848



**Aging and Disability  
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**ADRC  
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A resource guide for older  
adults, adults with physical or  
developmental disabilities,  
adults with mental health or sub-  
stance use concerns.

**Human Services Center  
500 Riverview Avenue  
Waukesha, WI 53188**

## What is a Vocational Evaluation?

A vocational evaluation is a process during which participants try out work tasks and take tests to learn about their vocational strengths, weakness and interests. Participants receive career counseling on realistic job goals and determine steps to achieve these goals. This should be part of your transition goals in your IEP. Check with your IEP team. Participants leave the evaluation with a better understanding of what they are capable of, usually as a result of trying activities related to jobs that interest them. Comprehensive recommendations include employment options developed in collaboration with the participant and services necessary to achieve vocational goals. Examples of services sometimes recommended include skill building or post-secondary education, job shadows, assistive technology, work experience, independent living skills assessment or benefits consultation. Vocational evaluation is an individualized process while others need much more attention and time to accurately assess their skills and determine vocational options.



The evaluation results are compiled into a comprehensive final report describing the individual's background. Goals of the evaluation are to address performance enhancement, independence and quality of life to increase overall success. The infusion of assistive technology often allows the participant to explore options that were previously not considered. All possible technology needs of the participant are considered, including activities of daily living, mobility, adaptive transportation, computer access, worksite accommodations and environmental controls.

DVR's mission is to assist people with physical or mental disabilities obtain and maintain employment. If you want to work, DVR is here to partner with you to find and keep a job!

You may proceed directly to the online application process by going to <https://dwd.wisconsin.gov/DVRApply/Presentation/AnonymousApplication/Application.aspx> or to review a short checklist that may help you assess whether DVR services are right for you, continue to the next section. If you are still not sure if DVR is the right program for you, or would like additional information about the program prior to applying, we encourage you to contact DVR at (608) 261-0050 (Voice), (888) 877-5939 (TTY) or toll free at 1-800-442-3477.

Should you apply for DVR services?

Are you thinking of applying for DVR services? This page will help you decide whether DVR can help you. As you proceed through this worksheet you will have an opportunity, if you choose, to apply for services.

To learn more about the kinds of services DVR provides, go to the DVR home page directly at:

<http://dwd.wisconsin.gov/dvr/>

To receive services from DVR you need to have a disability which is severe enough that you have problems getting or keeping a job specifically because of your disability.

To see a list of common disabilities, go to: <https://dwd.wisconsin.gov/DVRApply/Presentation/AnonymousApplication/PotentialEligibility.aspx>

DVR does not have funding to work with everybody with a disability. We need to know how severe your problems are to know if we can serve you. You will be asked a series of questions about problems some disabilities cause for people. If you have found a way to deal with a potential problem by getting assistance from a family member or a neighbor or somebody else in your community, for purposes of this worksheet answer "Yes" that you have that problem.



## Going on to School?

**Aging and Disability Resource Specialists can refer you to appropriate resources to learn about education opportunities.**

### **Local Educational Resources**

#### **UW Waukesha**

**1500 N University Drive  
Waukesha, WI 53188  
(262)521-5200**

**<http://www.waukesha.uwc.edu/>**

#### **Waukesha County Technical College**

**800 Main Street  
Pewaukee, WI 53072  
(262)691-5566**

**<http://www.wctc.edu/>**

#### **Edgewood College**

##### **Cutting-Edge Program**

**(608) 663-2340**

**1000 Edgewood College Drive**

**Madison, WI 53711**

**<http://www.edgewood.edu/>**

#### **Questions to begin exploring education options:**

- Why do you want to get more education?
- What assistance and accommodation do you think you will need?
- Are you able to talk about your disability and what help you will need?
- Where do you plan to live while in college?
- How will you manage your transportation needs?
- How will you pay for your education?

#### **Education Resources**

- ♦ **Division of Vocational Rehabilitation (DVR)** - assistance for students in achieving post-school employment goals.
- ♦ **Disability Service Offices**—provide on-campus support at universities or tech schools for students with disabilities.
- ♦ **Social Security**—offers incentives to save benefits to pursue post-secondary educational options.

The Cutting-Edge Program at Edgewood College is a new, universal access approach to inclusion in college for adult learners with significant disabilities. Program participants have either traditionally not been able to meet the standard admissions criteria for college, or require additional supports in order to be successful in a college environment. The process of inclusion is facilitated by the Director of the program, and by peer mentors who are paired with the Cutting-Edge students in academic and social situations.

#### **Shepherds College**

**1805 15th Avenue**

**Union Grove, WI 53182-1597**

**[info@shepherdscollege.org](mailto:info@shepherdscollege.org)**



## Job Training for Employment?



**Think  
Possibilities!**

### Division of Vocational Rehabilitation (DVR)

The Wisconsin Division of Vocational Rehabilitation (DVR) is a Federal/State program designed to assist individuals with disabilities obtain, maintain or improve employment. DVR is for people with disabilities who need services to prepare for work, or find and keep a job. You may be able to receive vocational services from DVR if you have a physical or mental impairment that makes it difficult for you to maintain a job.

To learn how your disability interferes with employment, your DVR counselor may request and review your medical and/or educational records. DVR may pay for the purchase of needed records or any medical, psychological, or vocational evaluations. There is no charge for evaluation, counseling, job placement or follow-up assistance.

If you need long-term job supports, DVR may ask you to contact the Aging and Disability Resource Center of Waukesha County (ADRC) to determine if you are eligible for long-term supports funded by Publicly Funded Long-Term Care Programs. You may be required to share the cost of some services, depending on your financial situation. Your counselor will discuss any financial responsibilities with you before services begin.

If you are going to continue in school after your 18th birthday, you should talk with your teacher about working with DVR and getting some job experience while you are still in school. Job training and experience should be addressed in your IEP meetings (Individualized Educational Plan) at least two years prior to graduation.

Local Office and Phone:

### Division of Vocational Rehabilitation

Waukesha State Office Building  
141 NW Barstow Street, Room 157  
Waukesha, WI 53188  
262-548-5850 (Voice)  
262-548-5852 (TTY)  
800-321-2137 (Toll Free)  
262-521-5302 (FAX)

Website: <http://dwd.wisconsin.gov/dvr/locations/waukesha.htm>

# Employment Incentives & Benefits Counseling

## Work Incentives Benefit Specialist (WIBS)

Work Incentive Benefit Specialists (WIBS) assist people with disabilities by helping them wade through the complexities to make informed choices about the impact of work on their benefits. WIBS can provide a written and oral analysis of a person's services and benefits and how work will change their cash payments, medical coverage, and continued eligibility. Two types of WIBS in Wisconsin include Fee for Service or Purchase of Services Benefits Counselors and the Work Incentives Planning and Assistance Program Counselors.

**Fee for Service or Purchase of Service (POS) Benefits Counseling** offers comprehensive benefits counseling services available for purchase by community and vocational agencies. People with disabilities who are interested in receiving benefits counseling and who receive funding through a community or vocational agency (for example, the Wisconsin Division of Vocational Rehabilitation) may be eligible for POS benefits counseling.

The WIPA project is a voluntary program for people with disabilities who receive either Supplemental Security Income (SSI) and/or Social Security Disability Insurance (SSDI) benefits and are interested in working. Individuals receive information about benefits and federal and state work incentives.

The Social Security Administration (SSA) designed the WIPA project to provide knowledge and support to beneficiaries who want to work and are unsure of how employment will affect their Social Security Benefits. Understanding the options and possibilities can help a person make an informed choice about going to work.

Have a Disability? Want to Work?  
A Work Incentives Benefits Specialists Can Help



*Contact the ADRC of Waukesha County for a copy of this brochure and/or additional resources*

## **Work Incentives Benefit Specialists** **(WIBS) serving Residents of** **Waukesha County**

Employment Resources, Inc.

4126 Lien Road, Suite 104

Madison, WI 53704

Phone: (608) 246-3444

Fax: (608) 246-3445

TTY: (877) 242-1357

<http://www.eri-wi.org>

Employment Resources, Inc. (ERI) provides employment and benefits counseling, assistive technology and community outreach services to people with disabilities who are considering or pursuing employment.

## **Milwaukee Center for Independence Main Campus**

**2020 West Wells Street  
Milwaukee, WI 53233**

**Telephone: (414) 937- 2020  
TTY: (414) 937- 2022**

**Email: [info@mcfi.net](mailto:info@mcfi.net)**

## Waukesha County Transportation Resources

Waukesha County Subsidized Transportation is available for disabled adults ages 18-64 and elderly adults 65+. Must be limited or non-driving. Call (262) 548-7848 or visit [www.waukeshacounty.gov/adrc](http://www.waukeshacounty.gov/adrc) for an application.

### Shared-Fare Taxi Program

Door to door service for adults who can enter/exit a vehicle with little or no assistance.

Elmbrook Senior Taxi: serves the City and Town of Brookfield, Elm Grove, Butler, Froedtert and Mayfair. Monday - Friday, 9am - 5pm ~ Phone (262) 785-1200

Lake Country Cares Cab: serves Hartland, Delafield, Nashotah, Merton and parts of Pewaukee and Oconomowoc. Monday - Friday, 8:30am - 4:30pm ~ Phone (262) 695-2670

M & M Taxi, LLC: serves Western Waukesha County, including Oconomowoc, Pewaukee, Hartland, Sussex, Lannon, Chenequa and Delafield. 24 hours/day, 7 days/week. ~ Phone (262) 894-1889

Muskego Senior Taxi: serves Muskego, Big Bend and Vernon. Monday - Friday, 9am - 4pm ~ Phone (262) 679-4754

New Berlin Senior Taxi: serves New Berlin, Brookfield Square, Mayfair area and Medical Centers *West* of 84th Street. Monday - Friday, 9am - 4:30pm ~ Phone (262) 814-1611 between the hours of 9am - 12pm.

Oconomowoc Silver Streak: serves the City of Oconomowoc and part of the Town of Summit. Monday - Friday, 8:30am - 5pm ~ Phone (262) 567-6404

Seniors on the Go!: serves Mukwonago, Vernon, Big Bend and Eagle. Monday - Friday, 9am - 4pm ~ Phone (262) 363-5700

- Each of the above listed taxis require a minimum of a 24-hour notice and are first-come, first-served. Call taxi for rate information.

All Day Taxi: serves City of Waukesha and local surrounding communities. Sunday - Wednesday, 6am - 2am and Thursday - Saturday, 24-hours a day ~ Phone (262) 993-9200 - Requires 24-hour notice.

Best Cab of Waukesha: serves Waukesha County. 24-hours a day / 7 days a week. Phone (262)-549-6622

Waukesha Cab Co: serves Waukesha County. 24-hours a day / 7 days a week. Phone (262) 613-8595

- Each of the above listed taxi rates are based on zones. Call taxi for rate information.

### Accessible Transportation Options

Waukesha County Rideline Program: serves Waukesha County residents age 18-64 who use mobility aid or wheelchair and are unable to enter/exit a vehicle without assistance, or seniors age 65 and older. Monday - Friday, 6am - 6pm, door to door. Requires minimum of 48-hour notice. This transportation method will travel to Milwaukee County for services not available in Waukesha County. Prior authorization is required. Phone (262) 650-1000

Waukesha Metro Transit Metrolift: serves Waukesha County residents who live within 3/4 mile of the Waukesha Metro Fixed route and are unable to use the Waukesha Metro Transit fixed route bus line. Monday Friday, 5:30am 9:30pm; Saturday 8am 10pm; Sunday 9am 7pm, curb to curb. Reservations must be made by 6pm the day before or up to two weeks in advance, or as subscription route. Requires application and approval through Waukesha Metro Transit for use. Phone (262) 524-3636

## **Waukesha County Transportation Resources cont...**

Waukesha County ADA Parallel Corridor Paratransit: serves Waukesha County residents who reside within a one-mile radius of Waukesha Metro Route 901, along I-94. Door to Door service that operates on the same schedule as Route 901. Must be unable to use fixed route transit services. Reservations must be made by 5pm the day before. Phone (262) 524-3636

### **Bus Service**

Waukesha Metro Transit: Fixed route bus service within the City and Town of Waukesha, with service to Brookfield Square and WCTC in Pewaukee. Express Commuter Routes provide service to Milwaukee. Monday - Friday, 5:30am - 9:30pm; Saturday 8am - 10pm; Sunday 9am - 7pm. Phone (262) 524-3636

### **Medical Transportation**

Medical Transportation services are offered by / through the healthcare organizations to those patients who have no other means of transportation to and from medical appointments. Eligibility and screening are done through the healthcare organization sponsoring the ride.

ProHealth Care Medical Transportation: serves ProHealth Care patients and family. Door thru door, wheelchair accessible transportation to and from medical appointments at any of the ProHealth Care hospitals and Medical Centers, including Oconomowoc Memorial Hospital, Waukesha Memorial Hospital, medical centers and clinics. Does not include any appointments with contracted providers offering private services within the facilities. Monday - Friday, 7:30am - 3:30pm. Requires a minimum of 48-hours notice. Includes a pre-paid voucher program. Oconomowoc area phone (262) 569-9400; Waukesha area phone (262) 928-1000; voucher program phone (262) 928-7618

Community Memorial Hospital Transportation: serves hospital patients and families for treatment, visits and support and education programs. Door to door service, 24-hours a day / 7 days a week. Not wheelchair accessible. Phone (262) 251-1001 or (800) 246-8332

Froedtert Hospital Transportation: serves patients for outpatient appointments. Must live within a 6-mile radius of Froedtert Hospital and have a documented financial need. Phone (414)805-2882

### **Volunteer Transportation**

Interfaith Senior Programs: serves Waukesha County residents 18-59 with a disability or seniors 65 and older. Door thru door, non-wheelchair accessible service. Donations are welcome. A 7 day notice is required.

Monday - Friday, 9am - 4pm or 7 days a week on a case-by-case basis. Phone (262) 549-3348

Waukesha County Health and Human Service Transportation: serves clients of Waukesha County Health and Human Services requires caseworker referral. Door to door, non-wheelchair accessible service for medical / dental appointments, therapy appointments, court and visitation. Monday - Friday, 7:30am - 8pm. Requires 48-hour notice. Phone (262) 548-7284







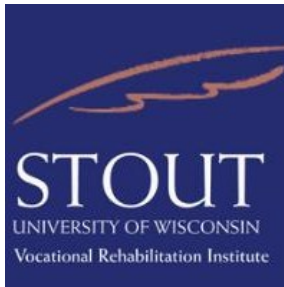
## Self Transportation Options

### Driver Education & Training for People with Disabilities

ADS Adaptive Driving Specialists, Inc.

Address: 4737 N. Elkhart Ave., Glendale, WI 53211 Phone: (414) 721-8636

Driver evaluation and training for people with disabilities, which provides comprehensive driver rehabilitation, offering on-site service (at your residence) throughout southeast and central Wisconsin. These services are also available at the ADS office. Provide clinical screening, behind-the-wheel evaluation and on-road training. Provide recommendations regarding vehicle modifications, driver training and licensing. The evaluation determines how a person's functional impairment impacts their ability to operate a motor vehicle and to safely negotiate normal traffic environments. For beginners, it can assist in determining their potential to become independent drivers. The evaluation includes clinical pre-driver screening and behind-the-wheel assessment.



#### STOUT VOCATIONAL REHABILITATION INSTITUTE

101 Vocational Rehabilitation Building  
221 10th Avenue  
Menomonie, WI 54751  
(715) 232-2513  
(800) 228-5457

Inspiring Innovation. Learn more at <http://www.uwstout.edu/svri>

#### University of Wisconsin—Stout

##### Pre-Driving Evaluation and Training

A driving simulator provides an opportunity for individuals to safely practice skills necessary for driving. Many types of situations are available to allow individuals to apply their knowledge in a realistic, but simulated, environment. This allows SVRI staff to evaluate potential driver's strengths and weaknesses and provide recommendations. The driving simulator training can be individualized and ranges from basic to advanced.

#### What skills are assessed for driving?

- \* Motor Skills, including strength capacity testing and reaction time to brake.
- \* Cognitive Abilities, including speed management and driving accuracy.
- \* Visual Capacities, including perception of shapes and colors, remembering shapes and colors and overall memorization.
- \* General Driving Abilities, such as following instructions, performing multiple tasks simultaneously, decision making, problem solving and concentration.

Results from the simulator will not solely determine a person's ability to obtain a driver's license. On-the-road evaluations are necessary to ensure a person's ability to operate a vehicle safely and effectively.



# What is Assistive Technology?

Devices and services that allow people to function as independently as possible at home, at school, at work and in the community are known as Assistive Technology.

Assistive Technology includes:

- ♦ Wheelchairs and motorized scooters
- ♦ Hearing aids
- ♦ Magnifiers and other visual aids
- ♦ Computers with modifications
- ♦ Control/switches for lights, doors and appliances
- ♦ Vehicles with lifts or hand controls
- ♦ Home modifications (for example, kitchen or bath redesign, ramps and/or widened doorways)



## WisTech

The WisTech program provides information on selecting, funding, installing and using assistive technology. The provider of these services for Waukesha County residents is Independents First.

Staff at the Device Demonstration Centers provide:

- ♦ Individual assistance regarding selecting and trying-out a variety of assistive technology devices.
- ♦ Direct consumers to manufacturers and funding sources.

Device Loans are short-term loans of assistive technology devices for the purpose of:

- ♦ assisting in the decision-making process of finding the most appropriate equipment
- ♦ serve as loaner equipment
- ♦ provide short-term accommodations

Device Loans are available at the regional independent living centers. Loans are available to people with disabilities, their families, employers, service providers and other interested persons.

The Wheelchair Recycling Program maintains an online inventory of equipment and operates storefronts in Madison and Milwaukee. The Wheelchair Recycling Program will work with independent living centers, Aging & Disability Resource Centers and county human services and aging offices to make equipment available to consumers.

The WisLoan program offers loans for assistive technology. The loans help people buy equipment such as hearing aids, modified vehicles, wheelchairs and ramps. Independent living centers throughout the state provide technological assistance, applications and assistive technology services.

The program is open to Wisconsin residents of all ages who have a disability. There is no income requirements and individuals are not required to exhaust personal or public funding. Under the program, banks provide loans to qualified borrowers. Loan amounts depend on the item purchased and the ability to repay the loan.

## **Independence First**

121 Wisconsin Avenue  
Waukesha, WI 53186

[www.independencefirst.org](http://www.independencefirst.org)

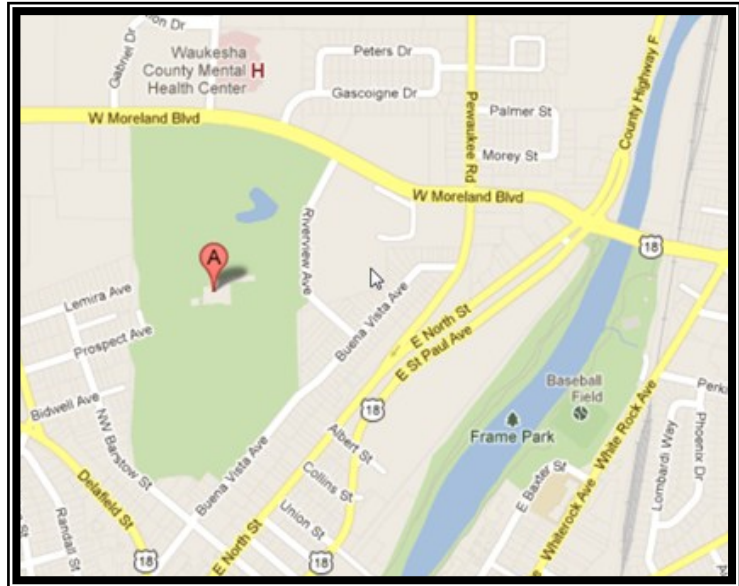
Wisconsin has a new online resource for Assistive Technology (AT) information.

The AT Resource Center can be found at [www.wiatr.org](http://www.wiatr.org)





Walk-ins  
are  
Welcome!



Call us to talk to an  
Aging and Disability Resource Specialist

Telephone: 262-548-7848

Fax: 262-896-8273

Toll Free: 866-677-2372

Email: [adrc@waukeshacounty.gov](mailto:adrc@waukeshacounty.gov)

Web: <http://www.waukeshacounty.gov/>

Aging and Disability  
Resource Center of Waukesha County

A Division of Health and Human Services



#### MISSION STATEMENT



Waukesha County is committed to serving adults and their families with issues of aging and/or disability. We will provide information, assistance, and education to promote independence and improve quality of life, while offering choices to the consumer. Our goal is to advocate for and affirm the rights, dignity, and value of individuals served while limiting risk to those most vulnerable.

#### Office Hours:

8:00 a.m. – 4:30 p.m. Monday – Friday

After hours call First Call for Help 211 or (262) 547-3388

## Children's Long-Term Support (CLTS) Waiver Youth in Transition Resources

- **Transition Healthcare Checklist: Preparing for Life as an Adult:**

<http://www.waisman.wisc.edu/wrc/pdf/pubs/THCL.pdf>

- **Transition Services (Coordinated Set of Activities):**

<http://www.wsti.org/documents/2011/indicator13/Transitions%20Services%202011.pdf>

- **Transition Action Guide for Post-school Planning:**

[http://dwd.wisconsin.gov/dvr/pdf\\_files/tag.pdf](http://dwd.wisconsin.gov/dvr/pdf_files/tag.pdf)

- **Opening Doors Series**

- **Self-Determination Skills:**

<http://dpi.wi.gov/sped/pdf/tranopndrs-self-determination.pdf>

- **Employment**

<http://dpi.wi.gov/sped/pdf/tranopndrs-employt.pdf>

- **Adult Services**

<http://dpi.wi.gov/sped/pdf/tran-adult-services-guide.pdf>

- **Community Mental Health Services:**

[http://www.dhs.wisconsin.gov/mh\\_bcmh/index.htm](http://www.dhs.wisconsin.gov/mh_bcmh/index.htm)

- **Finding Local Mental Health Services**

<http://store.samhsa.gov/mhlocator>

- **Department of Public Instruction (DPI) Website: Transition Planning for Students with Disabilities**

<http://dpi.wi.gov/sped/transition.html>

- **Department of Workforce Development (DWD)/Division of Rehabilitation (DVR) Website: Information for Jobseekers**

<http://dwd.wisconsin.gov/dvr/jobseek.htm>

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